Welcome to the New Year Newsletter!

**Development update for 2010**

**Developments for release on Tuesday 26th January:**

**PCI (Payment Card Industry) Compliance:**
**Masking of credit card numbers**

PCI data security standards require the credit card information to be partially masked in BSPlink. Credit card information, where and when displayed, will therefore appear as masked in any query or function where the document can be modified.

Masking of a Credit Card Number (reported by GDS in the RET FPAC element) means all digits, except the first 6 and the last 4 will be replaced by “X”. Example: 1234 56XX XXXX 7890.

This masking algorithm leaves enough information to identify a specific card number while being PCI compliant.

The complete Credit Card Number will only appear in BSP/link when the information is captured for the first time (on-line). This applies to V-MPD forms, refund forms, refunds auto populated via the Document Enquiry function, “Credit Cards” option.

**Refund Application : date of issue can be modified**

It is possible to change Form Code and Serial Number of a Refund Application. At the same time, it is not possible to change the date of issue of a document related to the same Refund Application. Form Code and Serial Number change/correction may imply a change in the date of issue. As such, this development will allow Airlines to change the date of issue of the related document in the Refund Application form. The value of the DIRD will also become modifiable.

**V-MPD Reason for Issuance Code : only RFICs unblocked by the Airline will appear**

Currently, all Reason for Issuance Codes can be selected by the Agent at VMPD issuance stage. It is only when the Agent confirms the issuance of the V-MPD that the Reason for Issuance Code validation controls apply.

In order to save time for the Agents, upon selection of the Airline Code in the V-MPD form only those RFIC authorized by the Airline in question will be displayed for selection.
Developments to be released during the first quarter of 2010

**On-line Billing Analysis : latest data now available (period is not closed)**

To-date, the data contained in the Online Billing Analysis only reflects the information generated for periods which are closed. This restriction to closed period will be removed, providing the Airlines, the Agents and the BSPs with a more up-to-date information. However, as it will not reflect “the final picture”, the following message will be displayed on the header of the document: “Information presented here is not a final invoice. Please refer to the DPC Billing Analysis and Billing Statement for your final invoice data.”

**Refund application : Airline remarks not visible by basic Agents**

Refund Application issue is an enhanced function everywhere but in Europe, where Basic Agents can issue Refund Applications. However they can not query those documents after their issuance, and therefore not see the Airlines’ remarks if any. In consequence, it is currently not possible for the Airline to know if the Agent has seen the remark(s) or not, as Airlines have no possibility to distinguish enhanced Agents (who can see the remark) from basic Agents (who cannot see the remark).

In order to remedy to this, when the Airline enters remarks during the approval/rejection process, a pop up message “please note the Agent is basic and will not see any information entered by the Airline” will be displayed to inform the Airline that remarks have to be communicated via a different channel to the Agent.

**Refund Application : automated calculation of XT taxes**

In order to ease the refund processing, the summary amount of the XT taxes will be calculated automatically.

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**Contacts**

Local BSP contacts can be found from [www.bsplink.iata.org](http://www.bsplink.iata.org) - Contacts

IATA Customer Services

BSPlink Application Support Team in Geneva can be contacted at the following address: bsplink@iata.org