



BSPlink AGENT NEWS

Welcome to the April 2012 Newsletter!

In this edition:

- *ADM Module Alignment with Resolution 850M*
- *CC transactions - No Luhn Check*
- *Reminder: Lifespan of Documents in BSPlink*

Developments for Release on

Tuesday, 24th April 2012

ADM Module Alignment

With Resolution 850M

- In order to align BSPlink with Resolution 850m, **BSPlink will accept airline submitted ADM/ACM against an expired agent for processing, for 30 days after the date of expiry in BSPlink.**
- From there on, the ADM will follow the normal prescribed process, including being subject to the latency period pre-set per market. Current BSPlink behavior is such, that the system will not accept an ADM/ACM if it is issued against an expired agent.
- Also in the alignment of BSPlink with Resolution 850m, BSPlink will be modified to require Airlines to **provide Agents with contact details (name, tel/fax, e-mail) when issuing ADM/ACMs.**
- For on-line issue the entry of these details will be mandatory, but for ADM/ACMs issued via the massloader where the contact information is missing, a warning will be displayed for the time being, since the contact information record is not mandatory at present.

CC transactions - No Luhn Check

Credit card transactions will not have to comply with the 'Luhn check' or check digit validation if decided so by the corresponding BSP.

Lifespan of Documents in BSPlink - Reminder

There are two types of documents which can be queried through BSPlink:

1/ Documents issued through BSPlink (ADM/ACMs, Refunds, and VMPDs)

- These documents can be queried (via the ADM/ACM, Refund, and VMPD Query) up to 13 months after the date of their issuance.
- File attachments (to ADM/ACMs and Refunds) are available for 9 months.

2/ Files ->Download Option

- These documents are available for 2 months in BSPlink.

3/ All documents under Document Enquiry (Enhanced Agents Only)

- These documents can be queried up to 16 months after the date they are received by BSPlink.

Future Developments

ADM Module Alignment

With Resolution 850M

Allowing the processing of ADMs if issued within 9 months of the final travel date, or, in a case of an ADM related to a refund, within 9 months of refund made by the Agent.

Contacts

Local BSP contacts can be found from
<http://www.bsplink.iata.org> - Contacts

IATA Customer Services
<http://www.iata.org/Pages/customer-service.aspx>