



# BSP*link* AGENT NEWS

## Welcome to the April 2015 Newsletter!

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- FCMI on Related Document for ADMs
- Enhancements to the Post Billing Dispute Process

IATA Customer Service:

[www.iata.org/cs](http://www.iata.org/cs)

### Future Development

#### FCMI on Related Document for ADMs

When a related document is available in BSP*link*, the BSP*link* application will auto-populate the corresponding FCMI field for those related documents in the ADM.

If one or more related documents do not exist in BSP*link* or are no longer available, the corresponding FCMI will be reported as blank.

#### Enhancements to the Post Billing Dispute Process

Four new statuses will be introduced in BSP*link* to show the situation of an ADM in regards to the post-billing dispute action.

The corresponding query will be enhanced to show the total amount (by currency) of the post-billing disputed documents.

The post-billing dispute feature will be made available to the Agency Primary Group Account users.

A disclaimer window with instructions on how to proceed on the remittance date will be shown to users when clicking the Post-Billing Dispute button.