



# BSPlink AGENT NEWS

## Welcome to the August 2012 Newsletter!

**In this edition:**



**Recently added feature reminder**

### Resolution 850M ADM Module

#### Alignment - 9 Months of Final Travel

#### (or refund issuance) Date

Resolution 850m, Paragraph 3.1, states that "BSP processing of ADMs shall be allowed if issued within 9 months of the final travel date, or, in a case of an ADM related to refund, within 9 months of refund made by an agent. "

In order to align BSPlink with the resolution, the following changes were included in the previous release of July 2012:

For on line issue of ADMs, the system checks the issue date of the related document. If the related ticket or refund was issued more than 9 month previously, the following warning message is displayed:

*"Please note that this ADM is not aligned with resolution 850m as the related document was issued more than 9 months ago."*

If the related document is not found or if the ADM was issued for more than one ticket, the following generic message is displayed:

*"Please note that this ADM may not be aligned with resolution 850m as some of the related documents may have been issued more than 9 months ago."*

For ADMs issued using the mass loader, the system checks the DIRD (Date of Issue Related Document) field. If the date contained in that field is within the previous 9 months, no message is displayed in the evaluation file; if not, the same warning message as in the on-line issues is shown in the evaluation file.

**Note:** In case of non-alignment with the resolution, BSPlink will only display warnings **and will not prevent ADM issue for the time being.**

#### **IATA Customer Service**

<http://www.iata.org/Pages/customer-service.aspx>

#### **Contacts**

**Local BSP Contacts Can Be Found From [www.bsplink.iata.org](http://www.bsplink.iata.org) – Contacts**

"There's not a lot you can do about the national economy but there is a lot you can do about your personal economy."