BSP/ink NEWSLETTER



Reminder

Reminder: BSPlink
Credentials

Future Developments

- Commission Control Query and Self-service update
- Agent Own Cards

Welcome to the August 2018 Newsletter!

Agent

Reminder: BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users.

Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis.

Lastly, please remember that you can use the "Forgotten Password?" Link in the BSPlink home page to reset and reinforce your credentials.

Country:	СН
Language:	ENGLISH •
Login:	XXXXXXXXX
Password:	
Sign In	
Forgotten Password?	

Last year we informed that certain sftp protocols would have to be removed from Accelya's servers to ensure enhanced safety and security.

The customers who used to access to sftp.accelya.com with this removed protocol will be impacted by this change, therefore, such users should take the following actions in order to be able to upload or download the files on sftp.accelya.com after this change.

Users must ensure that their SFTP client software is updated to the latest version and that they accept the new fingerprint when first connecting both to the test server as well as the production server sftp.accelya.com.

If required, further information can be obtained from IATA customer service (<u>www.iata.org/cs</u>).

For internal contacts to BSP*link* team, please open an internal SalesForce case and escalate through "Operational Tools -HO" queue.

BSPlink Webpage: <u>https://www.bsplink.iata.org</u>

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Future Developments

Commission Control Query and Self-service update

With these new options, airlines will be able to define, update and query the setups of their commission controls. This information will be also available to other related users (agents, BSP, GDS, and DPC) in BSPlink System. Agents and GDS users will have the possibility to set a Commission Control email alert to be notified in case any changes are performed by the Airline.

Agent Own Cards

New options will be created in BSPlink allowing agents to register and modify corporate/own cards to which airlines will then be able give consents. Users will also have options to query the details of these consents, as well as the details of active and inactive own cards.

The corresponding email alerts will be modified to be sent daily, containing the information of new or modified TIP products, as well as of the consents configured by airlines over these products and the own cards registered by the agent.

A specific email alert will be created to inform the agent of own cards that are reaching or have reached the expiry date.



