



# BSPlink AGENT NEWS

## Welcome to the December 2013 Newsletter!

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- Miscellaneous Form of Payment Type MSCC and MSCA in Refunds

- Users will have to update their connection scripts, if these scripts are still connecting directly to the IP address.
- Please make the change between 16<sup>th</sup> Dec 2013 and 16<sup>th</sup> Jan 2014.
- During this period, both IPs (current one - 85.118.246.162 and new one - 185.14.24.12) will be active.
- On 16<sup>th</sup> Jan 2014, the old IP address will be deactivated. As on previous occasions, a notification has been added to the BSPLink message center.



### Strengthening Password Management

Should you have further questions on the plan, please contact Customer Service in your respective regions.

Note that the next batch of implementations on **13<sup>th</sup> Jan 2014** will take place in:

AT, BO, BZ, CL, CR, CY, DO, ES, FM, FR, GT, HN, HT, JM, KY, MX, NI, PA, PE, PT, SV, TC



### Change of IP Addresses

This is to inform you that **between 16<sup>th</sup> Dec 2013 and 16<sup>th</sup> Jan 2014**, the BSPLink Supplier, Accelya, will change all their public IP addresses.

These are the changes which will be implemented:

1. The sftp.accelya.com server will have a new IP address: 185.14.24.12.

2. For BSPLink a new IP address will be used: 185.14.24.11. This new IP address will be associated with the [www.bsplink.iata.org](http://www.bsplink.iata.org) domain.



### **Developments for Release on Tuesday, 31<sup>st</sup> December 2013**

#### Restriction on Deleting Rejected Refund Applications

Agents will no longer be able to delete Refund Applications after rejection by the Airlines. This will allow the Airlines to query those documents via the option "Refund Application Query – By Status."

A further option will also be included in the "Refund Application Query", which will allow the airlines to display the Refund Applications that were issued, and deleted, by the agents, before any airline action.

## **Developments for Release Next Month (Tuesday, 28<sup>th</sup> January 2014)**

### **Miscellaneous Form of Payment Type MSCC and MSCA in Refunds**

In the Refund Notice, Refund Application, Authorization and Under Investigation forms, a new section will be added to allow the user to register information for a Miscellaneous Form of Payment.

-For Miscellaneous Cash (MSCA) a check box and a text box will be added to indicate the "MSCA" Form of Payment and the amount.

-For Miscellaneous Credit (MSCC) a check box and a text box will be added to indicate the "MSCC" Form of Payment and the amount, together with the required fields for the Card Type and Credit Card Number.

When a document that contains Miscellaneous Form of Payment is auto-populated into the Refund Application or Refund Notice forms the corresponding fields will be completed.

**IATA Customer Service**  
<http://www.iata.org/customer-portal/Pages/contactus.aspx>