



BSP*link* AGENT NEWS

Welcome to the December 2014 Newsletter!

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- **Remove Restriction for 'ADM by Number' Query**



BSP*link* Enhancement For ADM Policy

URGENT UPDATE: As part of changes to Resolution 850m approved by PaConf, effective as from 1st June 2014, it has been announced that airlines were required to have a link, in BSP*link* (ASD in China), to their respective ADM policies in order to continue to be able to issue ADMs in BSP*link* as mandated tool for debit memo processing.

Following requests from multiple airlines and in agreement with PaConf Chairman, the systemized mandation in BSP*link* requiring airlines to publish a URL link to their ADM policy website has been deferred to 31st December 2014.

 **Developments for Release
on Tuesday, 30th December 2014**

Remove Restriction for 'ADM by Number' Query

The behavior of the 'ADM By Number' query has been changed in order to allow agents to see the details of the ADMs even if these documents have been reported to the DPC, but only when the Post-Billing Dispute period is still valid. This new behavior works regardless of the agent's template and access permissions assigned by the BSP.

IATA Customer Service:
<http://www.iata.org/customer-portal/Pages/index.aspx>