

Reminder

- **Reminder: BSPlink Credentials**

Welcome to the December 2017 Newsletter!

Agent

December Developments

- **PBD Validation on TDAM / REMT for ADMs**

Future Developments

- **Delete Files and Delete Files Query options**
- **Payment Card Acceptance Module**
- **Commission Control Query and Self-service update**

Reminder: BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users. Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis.

Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



Developments released

PBD Validation on TDAM / REMT for ADMs

The Post Billing Dispute process has been updated for the ADM transaction type, so that now the maximum amount to be disputed by the agents will be the ADM total amount.

Future Developments

Delete Files and Delete Files Query options

This new functionality will allow users to delete a file they have uploaded (already present in the user's container) as well as query the deleted file.

The two options ('Delete Files' and 'Delete Files Query') will be available for the Airline, BSP, DPC, Third Party, HOMU and MCMU users, under the 'FILES' module.

Payment Card Acceptance module

A new module called 'Card Acceptance' will be added, for the users to query and modify the acceptance of payment cards (or merchant agreements, if applicable) in BSPlink.

Commission Control Query and Self-service update

With these new options, airlines will be able to define, update and query the setup of their commission controls and the transmittal of that information to other BSPlink users (agents, BSP, GDS, DPC). Also, Agents and GDS will have a Commission Control email alert to inform them of changes made by the Airline.

For internal contacts to BSPlink team, please open an internal Salesforce case and escalate through "Operational Management - HO" queue.

BSPlink Webpage: <https://www.bsplink.iata.org>