BSP*link* AGENT NEWS
Welcome to the February 2015 Newsletter!

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Developments for Release on Tuesday, 24ᵗʰ February 2015

Exceptional Remittance Notices Communication through BSP*link*

Agent users will be notified about the amended remittance amounts through PDF files containing instructions, initial amount on billing analysis and amounts adjusted from suspended airlines and final amounts to be remitted. A corresponding email alert about the notice will be added in BSP*link* for agent users, regardless of their template.

Modification in BSPlink RET Files for the RMIC Field

Currently the ADM/ACM documents include the RMIC field. However if this value is less than 5 characters, the value is not being included within the BSP*link* RET file.

This behaviour has been modified in order to include the complete field within the BSP*link* RET file.

Future Development

Enhancements to the Post Billing Dispute Process

Four new statuses will be introduced in BSP*link* to show the situation of an ADM in regards to the post-billing dispute action.

The corresponding query will be enhanced to show the total amount (by currency) of the post-billing disputed documents.

The post-billing dispute feature will be made available to the Agency Primary Group Account users.

A disclaimer window with instructions on how to proceed on the remittance date will be shown to users when clicking the Post-Billing Dispute button.

"The ability to summon positive emotions during periods of intense stress lies at the heart of effective leadership." *[Jim Loehr]*