



BSP*link* AGENT NEWS

Welcome to the February 2016 Newsletter!

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- Security Update – 1st December 2015 Internet Browsers *REMINDER*

- Refunds Process

IATA Customer Service:
www.iata.org/cs

Reminder

Security Update – 1st December 2015 - Internet Browsers

The message was posted to give advanced notice to all users who do not have the TLS v1.1 and TLS v1.2 protocols enabled in their web browsers by default. The TLS1.0 protocol has been disabled in BSP*link* since 1st December.

Please click [here](#) for instructions on how to enable the protocols in IE, Chrome and Firefox.

Future Development

Refunds Process

The lifespan of Refund Applications in the BSP*link* system will be modified from 13 to 24 months.