



# BSPlink AGENT NEWS

## Welcome to the January 2017 Newsletter!

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IATA Customer Service:  
[www.iata.org/cs](http://www.iata.org/cs)

### Notice

#### BSPlink Help Page

A vulnerability allowing help pages to be accessed without previous authentication, has been discovered in BSPlink.

This will be solved on 1<sup>st</sup> March 2017, by implementing a control which will result in only allowing the access to these pages to authenticated users.

#### **Agent Group Only** All BSPlink Users Who Upload and Download Files via sFTP

The BSPlink Supplier will disable unsafe communication protocols in their sFTP servers on 28<sup>th</sup> February 2017. If your sFTP client is not a recent version you may no longer be able to upload or download after this date.

In order to allow sFTP users to prepare for the change, a test SFTP server with all affected protocols disabled has been set up. Also, generic upload and download accounts (for different types of users) have been created on this server to allow users to connect and test their software compatibility.

Details on how to test have been sent to all sFTP users in a specific communication via BSPlink.

### Reminder

#### BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users.

Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis.

Lastly, please remember that you can use the "**Forgotten Password?**" link in the BSPlink home page to reset and reinforce your credentials.

### Future Development

#### NewGen ISS – EasyPay & FOP BSPlink Interface

New query options will be added through which the users will be able to query the form of payments allowed for each agent and the EasyPay status for each airline.

"Once you replace negative thoughts with positive ones, you'll start having positive results." [Willie Nelson]