



BSPlink AGENT NEWS

Welcome to the July 2012 Newsletter!

In this edition:



Developments for Release on Tuesday, 31st July 2012

*** This feature will be available in BSPLink however it will be activated by IATA according to the implementation schedule which you will be communicated on separately and well in advance.**

Strengthening Password Management

The following changes will be performed in the BSPLink application once this development is activated by the corresponding country BSP:

1. Users will be forced to change their passwords after a period of 90 days from the last modification.

** These 90 days will also re-start every time users reset their passwords or if it is reset on their behalf by the BSP.*

2. **Main Users and Sub Users** will be automatically deactivated after **90 days** of inactivity.

* Passwords must have a minimum length of **8 characters**, and contain both **numeric and alphabetic characters**.

4. BSPLink sessions will automatically end after a **15 minutes** period of inactivity. After that, users will have to re-enter login and password.

5. Creation of a new self-service "Forgotten Password?" function.

6. Align the current users' blocking criteria after a series of unsuccessful logon attempts with PCI rules, by increasing the blocking period to **30 minutes** and the number of **unsuccessful attempts to six**.

7. SFTP passwords (agent groups) must contain both letters & numbers and have a minimal length of seven characters. A new control will be added in order to check that new users are always set with strong enough passwords.

IATA Customer Service

<http://www.iata.org/Pages/customer-service.aspx>

Contacts

Local BSP Contacts Can Be Found From
www.bsplink.iata.org – Contacts

"Keep away from people who belittle your ambitions. Small people always do that, but the really great make you feel that you, too, can become great." [Mark Twain]