

BSP/ink AGENT NEWS

Welcome to the June 2012 Newsletter!

In this edition:

- ADM Module Alignment with Resolution 850M Part 3
- ADM Module Alignment with Resolution 850M - Exclude IATA Transactions from the Resolution Requirements
- ADM Module Alignment With Resolution 850M - Part 1 & 2
- Enhanced User Charge Reminder

With Resolution 850M – Exclude IATA

Transactions from the Resolution

Requirements

ADM Module Alignment

This alignment will exclude IATA Transactions from the Resolution requirements, which require Airline contact details to be included in ADM type transactions.



ADM Module Alignment
With Resolution 850M – Part 3

The system will control that ADMs are issued within 9 months of the final travel date.

Additionally, in case of an ADM related to a refund, the system will control that the transaction is issued within 9 months of refund made by the Agent.



Enhanced User Charge Reminder

Please note that your usage as an ENHANCED USER will be charged for a whole month if you have been active as an ENHANCED USER at any given time during that month.

So in order to avoid being charged for Enhanced User status, ensure that you deactivate your enhanced user template before the end of the calendar month.

Future Developments

ADM Module Alignment With Resolution 850M - Part 1 & 2

In order to align BSPlink with Resolution 850M, contact information in the ADM/ACM mass upload files will be mandatory from <u>October 1st 2012</u>. From that date onwards all transactions with missing contact information will be rejected.

The BSP and Regional network will be contacting those airlines and 3rd parties, who are not including contact details in their upload files, to ensure that they take the required action

The technical requirements are as follows:

The IT0I ADM/ACM Contact Information Record will be mandatory and 3 fields in that record must also contain significant data:

Airline Contact Name (ACNA)
Airline Phone/Fax Number (ACPH)
Airline E-Mail Address (ACEM)

Further information can be found in the **ADM/ACM Interface File Layout Specifications 2.50** which is available in the Download Centre of the BSPlink site at:

https://www.bsplink.iata.org/bsplink14/default.asp

IATA Customer Service

http://www.iata.org/Pages/customerservice.aspx

Contacts Local BSP Contacts Can Be Found From www.bsplink.iata.org – Contacts