

BSPlink AGENT NEWS

Welcome to the June 2014 Newsletter!

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△ BSPlink Enhancement For ADM Policy

URGENT UPDATE: As part of changes to Resolution 850m approved by PaConf, effective as from 1 June 2014, it has been announced that airlines were required to have a link, in BSPlink (ASD in China), to their respective ADM policies in order to continue to be able to issue ADMs in BSPlink as mandated tool for debit memo processing.

Following requests from multiple airlines and in agreement with PaConf Chairman, the systemized mandation in BSPLink requiring airlines to publish a URL link to their ADM policy website is being deferred to 31 December 2014.



Additional Message System for BSPlink Transactions

The first part of this development for ADM/ACMs was released in May. The Refund Application form will now have the same functionality, whereby "Comments" can now be added which will permit an exchange of information between Airlines and Agents.

vMPD Sunset Communication

The IATA e-Services project supports the travel and tourism industry in facilitating the sales and collection of ancillary services through all distribution channels – including travel agents and online airline sales - using IATA's electronic miscellaneous document (EMD) standard.

EMD will become the new industry standard to replace current vMCO/vMPD document for services such as charges for ancillary services, amendment fees and refunds. Please note that vMCO will no longer be processed as of January, 2014. vMPD deadline is extended in all BSPs until June 30th, 2014.

In addition, the following BSPs will continue to accept vMPD until October 31st, 2014:

- All BSPs in Latin America including Caribbean
- Malaysia, Singapore, Australia, Japan, Korea, Hong-Kong, Chinese Taipei, India, Sri Lanka
 - Russia, Ukraine, Turkey, Italy
 - Gulf Area

For meeting the industry deadline please work closely with your IT/GDS partner(s) as well as informing your travel agents on your latest EMD development. For more information regarding the industry progress please visit: http://www.iata.org/whatwedo/airline-distribution/e-services/Pages/index.aspx

For other enquires please log on to IATA Customer Portal:

http://www.iata.org/customer-portal/Pages/index.aspx

IATA Customer Service: http://www.iata.org/custom er-portal/Pages/index.aspx