



# BSP*link* AGENT NEWS

Welcome to the June 2016 Newsletter!

## In this edition:

➤ Refunds Process

Developments for Release on  
Tuesday, 28<sup>th</sup> June 2016

### Refunds Process

The lifespan of Refund Applications in the BSP*link* system will be modified from 13 to 24 months.

IATA Customer Service:  
[www.iata.org/cs](http://www.iata.org/cs)