



BSPlink AGENT NEWS

Welcome to the March 2014 Newsletter!

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BSPlink Password Validity

BSPlink users are deactivated if they do not connect to BSPlink for the below number of days:

Main User: Deactivated after **90** days of inactivity.
Sub-User: Deactivated after **90** days of inactivity.

NOTE: A deactivated user can only be reactivated by IATA BSP.

Passwords must be changed every 90 days. The BSPlink application then forces the user to change the password.

vMPD Sunset Communication

The IATA e-Services project supports the travel and tourism industry in facilitating the sales and collection of ancillary services through all distribution channels – including travel agents and online airline sales - using IATA's electronic miscellaneous document (EMD) standard.

EMD will become the new industry standard to replace current vMCO/vMPD document for services such as charges for ancillary services, amendment

fees and refunds. Please note that vMCO will no longer be processed as of January, 2014. vMPD deadline is extended in all BSPs until June 30th, 2014.

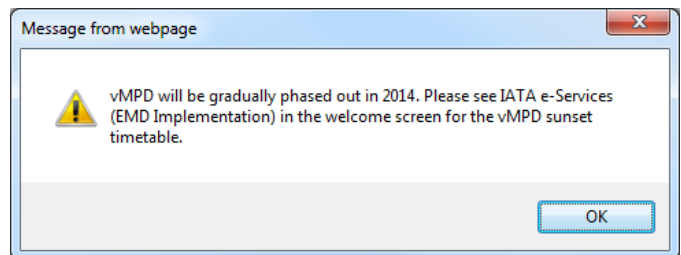
In addition, the following BSPs will continue to accept vMPD until October 31st, 2014:

- All BSPs in Latin America including Caribbean
- Malaysia, Singapore, Australia, Japan, Korea, Hong-Kong, Chinese Taipei, India, Sri Lanka
- Russia, Ukraine, Turkey, Italy
- Gulf Area

For meeting the industry deadline please consult your Airline(s) and GDS partner(s) for the latest implementation plan. Should you require more information regarding the industry progress, the benefits of EMD and how this will help you to increase the revenue from the sale of ancillary services please visit www.iata.org/e-services.

As you may have noticed, from March 17th onwards, when an agent wishes to issue a V-MPD the following pop up will be displayed once while the agent remains logged in.

Once the agent clicks “ok” V-MPDs can be issued without the pop up being displayed:





Developments for Release on Tuesday, 25th March 2013

ADM Policy Enhancement – Transaction Issue Restriction

In ADM/ACM, ADM Policy Query, agents will be able to query airlines' ADM policies.

IATA Customer Service:
<http://www.iata.org/customer-portal/Pages/index.aspx>