



BSPlink AGENT NEWS

Welcome to the March 2015 Newsletter!

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IATA Customer Service:
www.iata.org/cs

Future Development

Enhancements to the Post Billing Dispute Process

Four new statuses will be introduced in BSPlink to show the situation of an ADM in regards to the post-billing dispute action.

The corresponding query will be enhanced to show the total amount (by currency) of the post-billing disputed documents.

The post-billing dispute feature will be made available to the Agency Primary Group Account users.

A disclaimer window with instructions on how to proceed on the remittance date will be shown to users when clicking the Post-Billing Dispute button.



**Developments for Release on
Tuesday, 31st March 2015**

BSPlink User E-mail Notifications

After the access credentials are reset, the Agent users will receive the email notification with the new access credentials, including the IATA Code and name registered.

vMPD Users Termination

After vMPD sunset (March 31st, 2015), Agent vMPD users will be expired.