



# BSPlink AGENT NEWS

## Welcome to the November 2015 Newsletter!

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IATA Customer Service:  
[www.iata.org/cs](http://www.iata.org/cs)



### Developments for Release on Tuesday, 24<sup>th</sup> November 2015

#### DISH 22.0

Based on the implementation schedule set by IATA, on 1<sup>st</sup> December 2015, the following BSPlink environments will switch to DISH version 22:

**AZ, BF, BG, BJ, CG, CI, CM, CY, ES, ET, FI, GA, GE, GH, GR, IE, IL, KE, KZ, ML, MR, MT, MU, NE, NG, PL, RO, RW, SD, SN, TD, TG, TZ, UA and UG.**

Consequently, all transactions will be reported and files generated in the new format. This applies both to BSPlink and Weblink systems.

#### Enhancements to the Post-Billing Dispute Process

A new field named 'PBD Status' will be added to the ADM queries in BSPlink, which will show the status of the ADM in the Post Billing Dispute process.

A disclaimer message with instructions on how to proceed on the remittance date will be displayed to the agent when the Post Billing Dispute button is clicked.

A total amount will be added at the bottom of the Post-Billing Dispute Query page, displaying for period/currency the sum of all Post Billing Disputed ADMs.

The Post Billing Dispute functionality will be enabled for the BSPlink Primary Agent Group accounts.

### Future Developments

#### Security Update – 1<sup>st</sup> December 2015 Internet Browsers

This is to give advanced notice that BSPlink will disable the TLS1.0 protocol in all its servers on 1<sup>st</sup> Dec 2015.

What do you do? Firstly, check the version of your browser. Google Chrome has the updated protocols enabled by default for versions higher than 30.0, while Mozilla Firefox will have them enabled for versions higher than 27.0.

For Internet Explorer, the version needed for having the protocols enabled by default is 11.0. So, if you any of the above versions you do not need to take any further action.

If your Internet Explorer or Chrome browser version is less than the above you must enable TLS v1.1 and TLS v1.2. But, in order to do so, you must have an Operating System on your PC of Windows 7 as a minimum.

Those users still accessing the application from devices with an Operating System inferior to Windows 7 (such as XP or Vista) will only be able to access BSPlink with Mozilla Firefox.

Please click [here](#) (link to document attached) for instructions on how to enable the protocols in IE, Chrome and Firefox.