

Reminder

- **Reminder: BSPlink Credentials**

Developments Released

- Agent Own Cards

Future Developments

- **Commission Control Query and Self-service update**

For internal contacts to BSPlink team, please open an internal Salesforce case and escalate through "Operational Tools - HO" queue.

BSPlink Webpage: <https://www.bsplink.iata.org>

Welcome to the November 2018 Newsletter!

Agent

Reminder: BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users. Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis. Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



Developments released

Agent Own Cards

New options were created in BSPlink allowing agents to register and modify corporate/own cards to which airlines will then be able give consents. Users also have options to query the details of these consents and from active and inactive own cards.

The corresponding email alerts were modified to be sent daily, containing the information of new or modified TIP products, as well as of the consents configured by airlines over these products and the own cards registered by the agent. A specific email alert sent to inform the agent of own cards that are reaching or have reached the expiry date.

Future Developments

Commission Control Query and Self-service update

With these new options, airlines will be able to define, update and query the setups of their commission controls and the transmittal of that information to other related users (agents, BSP, GDS, DPC) in BSPlink System. Also, Agents and GDS will have a Commission Control email alert in case changes are performed by the Airline.