



### Reminder

Reminder: BSPlink Credentials

#### **Future Developments**

- Commission Control Query and Self-service update
- Agent Own Cards

# Welcome to the October 2018 Newsletter!

**Agent** 

### **Reminder: BSPlink Credentials**

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users.

Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis.

Lastly, please remember that you can use the "Forgotten Password?" Link in the BSPlink home page to reset and reinforce your credentials.



## **Future Developments**

# **Commission Control Query and Self-service update**

With these new options, airlines will be able to define, update and query the setups of their commission controls. This information will be also available to other related users (agents, BSP, GDS, and DPC) in BSPlink System. Agents and GDS users will have the possibility to set a Commission Control email alert to be notified in case any changes are performed by the Airline.

## **Agent Own Cards**

New options will be created in BSPlink allowing agents to register and modify corporate/own cards to which airlines will then be able give consents. Users will also have options to query the details of these consents, as well as the details of active and inactive own cards.

The corresponding email alerts will be modified to be sent daily, containing the information of new or modified TIP products, as well as of the consents configured by airlines over these products and the own cards registered by the agent.

A specific email alert will be created to inform the agent of own cards that are reaching or have reached the expiry date.

For internal contacts to BSP*link* team, please open an internal SalesForce case and escalate through "Operational Tools - HO" queue.

BSPlink Webpage: https://www.bsplink.iata.org