BSP*link* AGENT NEWS

Welcome to the October 2015 Newsletter!

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Developments for Release on Tuesday, 27ᵗʰ October 2015

System Enhancements for IATA Communications

A new alert called "IATA Communications" will be added to the "Email Alert Maintenance" option for all agents and airlines. Via this option, airlines and agents will be able to configure the email account(s) which will be notified when a new IATA communication file is available. Also, the number of unread IATA communications will be displayed in the top left hand corner of the Welcome page for these users.

Document Query – Enhanced Query Duration

Until now, through 'Document Enquiry', users were able to query only those documents which had been reported to BSP*link* within the past 16 months. This option has now been enhanced to allow the query of documents reported up to 24 months previously.

Furthermore, in Accelya centralized environments, the information concerning billed documents will be made available to users the same day it was reported and processed, just as happens in Accelya decentralized environments. Until now, this information was only available to users the day after processing.

Consequently, within a few hours of the reporting of these documents, the agent users will be able to query them through '**Document Enquiry**' or '**Rejected Documents**', as well as benefitting from updated information through the option '**General Queries – On-line Billing Analysis**' and '**Other Services – Sales Summary**'.

Developments for Release on Tuesday, 24ᵗʰ November 2015

DISH 22.0

Based on the implementation schedule set by IATA, on 2ⁿᵈ November 2015, the following BSP*link* environments will switch to DISH version 22:

AR, BM, BO, BS, BZ, CL, CO, CN, CR,
DO, EC, GT, HN, HT, JM, KY, NC, NI, PA,
PE, PF, PY, SV, TC, TT, UY and VE.

Consequently, all transactions will be reported and files generated in the new format. This applies both to BSP*link* and Weblink systems.

Enhancements to the Post-Billing Dispute Process

A new field named 'PBD Status' will be added to the ADM queries in BSP*link*, which will show the status of the ADM in the Post Billing Dispute process.

A disclaimer message with instructions on how to proceed on the remittance date will be displayed to the agent when the Post Billing Dispute button is clicked.

A total amount will be added at the bottom of the Post-Billing Dispute Query page, displaying for period/currency the sum of all Post Billing Disputed ADMs.

The Post Billing Dispute functionality will be enabled for the BSP*link* Primary Agent Group accounts.

"Don't be inscribed by circumstances, circumscribe the circumstances" *[Constance Chuks Friday]*

Future Developments

<u>**Security Update – 1st December 2015 - Internet Browsers**</u>

This is to give you advanced notice that BSP*link* will disable the TLS1.0 protocol in all its servers on 1st Dec 2015. This measure is being taken to align BSP*link* with PCI DSS requirements and will affect all users.

What do you do? Firstly, check the version of your browser. Google Chrome has the updated protocols enabled by default for versions higher than 30.0, while Mozilla Firefox will have them enabled for versions higher than 27.0.

For Internet Explorer, the version needed for having the protocols enabled by default is 11.0. So, if you have any of the above versions you do not need to take any further action.

However, if your Internet Explorer or Chrome browser version is less than the above you must enable TLS v1.1 and TLS v1.2. But, in order to do so, you must have an Operating System on your PC of Windows 7 as a minimum.

Those users still accessing the application from devices with an Operating System inferior to Windows 7 (such as XP or Vista) will only be able to access BSP*link* with Mozilla Firefox.

Please click **here** for instructions on how to enable the protocols in IE, Chrome and Firefox.

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