BSPlink AGENT NEWS

Welcome to the September 2014 Newsletter!

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⚠️ BSPlink Enhancement For ADM Policy

URGENT UPDATE: As part of changes to Resolution 850m approved by PaConf, effective as from 1st June 2014, it has been announced that airlines were required to have a link, in BSPlink (ASD in China), to their respective ADM policies in order to continue to be able to issue ADMs in BSPlink as mandated tool for debit memo processing.

Following requests from multiple airlines and in agreement with PaConf Chairman, the systemized mandation in BSPLink requiring airlines to publish a URL link to their ADM policy website is being deferred to 31 December 2014.

Developments for Release on Tuesday, 28th October 2014

PNRR Weblink Report

A 'csv' daily report containing transactions reported by carriers and accepted in WEBlink will be generated for those airlines which had been configured via WEBLINK and for the agents with transactions for those companies.

Enhance Agent Group Query

BSPlink will be modified to add two new columns: "Active" and "Number of members" in the "Agent Groups Query" option.

⚠️ vMPD Sunset Communication

The IATA e-Services project supports the travel and tourism industry in facilitating the sales and collection of ancillary services through all distribution channels – including travel agents and online airline sales - using IATA's electronic miscellaneous document (EMD) standard.

EMD will become the new industry standard to replace current vMCO/vMPD document for services such as charges for ancillary services, amendment fees and refunds. Please note that vMCO will no longer be processed as of January, 2014. vMPD deadline was extended in all BSPs until June 30th, 2014.

In addition, the following BSPs will continue to accept vMPD until 31st October 2014:

- All BSPs in Latin America including Caribbean
- Malaysia, Singapore, Australia, Japan, Korea, Hong-Kong, Chinese Taipei, India, Sri Lanka
- Russia, Ukraine, Turkey, Italy
- Gulf Area

For meeting the industry deadline please work closely with your IT/GDS partner(s) as well as informing your travel agents on your latest EMD development. For more information regarding the industry progress please visit: **http://www.iata.org/whatwedo/airline-distribution/e-services/Pages/index.aspx**

For other enquires please log on to IATA Customer Portal:
http://www.iata.org/customer-portal/Pages/index.aspx

IATA Customer Service:
http://www.iata.org/customer-portal/Pages/index.aspx

"The task of leadership is not to put greatness into people, but to elicit it, for the greatness is there already." *[John Buchan]*