# BSP*link* AIRLINE & GDS NEWS

## Welcome to the April 2014 Newsletter!

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## ADM Policy Enhancement

When the modifications to resolution 850m come into effect on **1ˢᵗ June 2014**, in order to continue issuing ADMs via BSPlink, either via the mass loader or on-line, Airlines will have to enter a link to their ADM policy.

**Action required by 1ˢᵗ June 2014. Airlines need to enter a link in "Basic Configuration" in order to maintain the ADM issuance capability after 1ˢᵗ June 2014.**

## BSPlink Password Validity

BSPlink users are deactivated if they do not connect to BSPlink for the below number of days:

**Main User:** Deactivated after **90** days of inactivity.
**Sub-User:** Deactivated after **30** days of inactivity.

The BSPlink application then forces the user to change the password.

**NOTE:** A deactivated user can only be reactivated by IATA (BSP or Multicountry user).

Passwords must be changed every 90 days.

## vMPD Sunset Communication

The IATA e-Services project supports the travel and tourism industry in facilitating the sales and collection of ancillary services through all distribution channels – including travel agents and online airline sales - using IATA's electronic miscellaneous document (EMD) standard.
EMD will become the new industry standard to replace current vMCO/vMPD document for services such as charges for ancillary services, amendment fees and refunds. Please note that vMCO is no longer accepted in IATA BSP. vMPD deadline is extended in all BSPs until June 30th, 2014.

In addition, the following BSPs will continue to accept vMPD until October 31st, 2014:

- All BSPs in Latin America including Caribbean
- Malaysia, Singapore, Australia, Japan, Korea, Hong-Kong, Chinese Taipei, India, Sri Lanka
    - Russia, Ukraine, Turkey, Italy
    - Gulf Area

For meeting the industry deadline please consult your Airline(s) and GDS partner(s) for the latest implementation plan. Should you require more information regarding the industry progress, the benefits of EMD and how this will help you to increase the revenue from the sale of ancillary services please visit **http://www.iata.org/customer-portal/Pages/index.aspx**

**"All things are difficult before they are easy."** *[Thomas Fuller]*

# Developments for Release on Tuesday, 27th May 2014

## Additional Message System for BSPlink Transactions

A new option will be added in the ADM/ACM forms, called "Comments". The main function is to establish an ongoing exchange of information between Airlines and Agents. The option will be added to the Refund Application forms at a later date.

## Post Billing ADM Disputes

Agents will have the possibility of disputing ADMs which have already been sent to the DPC for billing. The interval the agents will have to raise these disputes will start on:

a) The day after the ADM latency period is over for a non-disputed ADM: ADM issue-date + latency days +1.

b) The same day a disputed ADM is rejected (ADM dispute rejection date). The last day the agents will be able to raise the post-billing disputes will correspond to the day before the remittance date is scheduled or the period the ADM transactions belongs to (ADM periods' remittance date −1. The remittance date will be taken from the information provided by IATA. If there is no remittance data available for a given period, agents will not be able to issue Post-billing disputes for that period.

## GDS Corner

No applicable developments.

**IATA Customer Service:**
http://www.iata.org/customer-portal/Pages/index.aspx

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