

BSP/ink AIRLINE NEWS

Welcome to the April 2012 Newsletter!

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ADM Module Alignment

With Resolution 850M

- In order to align BSPlink with Resolution 850m, BSPlink will accept airline submitted ADM/ ACM against an expired agent for processing, for 30 days after the date of expiry in BSPlink.
- From there on, the ADM will follow the normal prescribed process, including being subject to the latency period pre-set per market. Current BSPlink behavior is such, that the system will not accept an ADM/ACM if it is issued against an expired agent.
- Also in the alignment of BSPlink with Resolution 850m, BSPlink will be modified to require Airlines to provide Agents with contact details (name, tel/fax, e-mail) when issuing ADM/ACMs.
- For on-line issue the entry of these details will be mandatory, but for ADM/ACMs issued via the

mandatory, but for ADM/ACMs issued via the massloader where the contact information is missing, a warning will be displayed for the time being, since the contact information record is not mandatory at present.

Related Refund Application Files and 'Mass Loaded Files Download' option

Related Refund Application files, i.e., daily download (e6) and error resulting evaluation files (e8), are now available along with mass upload error resulting evaluation files (ei) through the Files -> 'Mass Loaded Files Download' option (former Download ADM/ACM Files).

CC transactions - No Luhn Check

Credit card transactions will not have to comply with the 'Luhn check' or check digit validation if decided so by the corresponding BSP.

HOMU Functionality - Reminder

The **HOMU** (Head Office Main User) functionality enables:

The Airline to handle all BSPlink matters for all markets where the Airline is active from one single connection/login.

Global SFTP Account:

Allows HOMU users to upload (write only) a single zipped file containing one or more country ACDMs files, Direct Refunds and/or one or more country files containing attachments, and download (read only).

- Cost: 285 USD/ month per connection.
- **E.g.:** *1 HOMU= USD285*
- 1 HOMU + 1 HOSU= USD570
- 1 HOMU + 2 HOSU= USD855
- ✤ Up to 10 sub-users (HOSU) are allowed.
- The functionalities available to the HOMU are aligned with those available to the LOMU: if a LOMU is a basic user in one of the countries where the airline operates, the HOMU will have basic services in that market.

Future Developments <u>ADM Module Alignment</u>

With Resolution 850M

Allowing the processing of ADMs if issued within 9 months of the final travel date, or, in a case of an ADM related to a refund, within 9 months of refund made by the Agent.

Should you be interested in receiving more information, please contact BSPlink Central team at:

IATA Customer Service http://www.iata.org/Pages/customer-service.aspx

Contacts

Local BSP Contacts Can Be Found From www.bsplink.iata.org – Contacts