



# BSPlink AIRLINE & GDS NEWS

## Welcome to the April 2016 Newsletter!

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- Refunds Process
- Enhancements to TA Messaging from BSPlink

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#### GDS

- Enhancements to TA Messaging from BSPlink

### Future Developments

#### Refunds Process

The lifespan of Refund Applications in the BSPlink system will be modified from 13 to 24 months.

#### Enhancements to TA Messaging from BSPlink

When an agent is reinstated and Ticketing Authority is automatically authorized, the email alert will now contain the agent name.

When the airline removes Ticketing Authority from an agent, the email alert will display in the subject: **"Cancellation of Ticketing Authority by Airline"**.

If the Ticketing Authority is removed by an IATA user, the subject will be: **"Cancellation of Ticketing Authority by BSP"**.

IATA Customer Service:  
[www.iata.org/cs](http://www.iata.org/cs)

### GDS

#### Future Development

#### Enhancements to TA Messaging from BSPlink

When TA is removed for an agent, the email alert will be modified to display:

**"Regarding <Agent Name> <Agent Code> the ticketing authority has been cancelled for the following Airlines, hence issue and refund are to be inhibited"**.

A new option called **"Ticketing Authority File Warnings"** will be added to the **"TICKETING AUTHORITY FILES REQUEST"** menu, through which the user can decide whether they want to receive a daily file with the Ticketing Authority warnings issued by the DPC, in the countries in which they operate. They can choose the validation code they want to check and the number of days the error (same airline/same agent/same GDS) is to be repeated before being included in the daily file, as well as the time of the file generation, and whether the files should be sent locally (in each BSP) or as a zipped file in one specific BSP.

The name of the file will be:

**XX16GDS[User\_ID]\_YYYYMMDD\_Daily\_TA\_warnings**