

BSP/ink AIRLINE NEWS

Welcome to the August 2012 Newsletter!

In this Edition:

Feature reminder

HOMU (Head Office Main User)

- A functionality for Airline users, which enables the handling of all BSPlink matters from one single login for all the Airline's markets worldwide.
- Also includes control of access permissions of the LOMUs (Local Office Main Users), previously controlled by the local BSP.
- The functionalities available to the HOMU are aligned with those available to the LOMU: if a LOMU is a basic user in one of the countries where the airline operates, the HOMU will have basic services in that market.
- Airlines can have only one designated HOMU, who can create up to 10 HOSUs (Head Office Sub Users).
- > The HOMU can modify/query the HOSU(s).
- HOMU can change login and password of the HOSU.
- HOMU can restrict the countries the HOSU has access to.
- > The HOMU can deactivate the HOSU.

- > HOMU can reactivate a deactivated HOSU.
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Access Permissions Maintenance: HOMU controls access permissions of the LOMU and those of the

HOSU(s)

- HOMU can have an overview of the Users details.
- HOMU has the possibility to send / download the below listed files for one or more countries from a single point, using the option "Global SFTP", in the "Head Office maintenance" menu:
- "ev" files (Attachment to ACM/ADM mass upload v2.0 transaction)
- "ec/ed" files (Mass upload issuing files)
- "e2" files (Syntactic errors when analyzing Mass upload files)
- "ei/eq" files (Mass upload evaluation files)

IATA Customer Service http://www.iata.org/Pages/customerservice.aspx

Contacts Local BSP Contacts Can Be Found From <u>www.bsplink.iata.org</u> – Contacts

"There's not a lot you can do about the national economy but there is a lot you can do about your personal economy."