

Reminder

- **Reminder: BSPlink Credentials**

Developments Released

- **TIP – Consent by Agent**

Future Developments

- **Commission Control Query and Self-service update**
- **PBDs – Download/Upload by Airlines**
- **Weblink and NDCLink files for ARC**
- **Card Acceptance Chart Enhancements**
- **Agent Own Cards**

For internal contacts to BSPlink team, please open an internal Salesforce case and escalate through “Operational Tools - HO” queue.

BSPlink Webpage: <https://www.bsplink.iata.org>

Welcome to the August 2018 Newsletter!

Airline

Reminder: BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users. Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis. Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



Last year we informed that certain sftp protocols would have to be removed from Accelya's servers to ensure enhanced safety and security.

The customers who used to access to sftp.accelya.com with this removed protocol will be impacted by this change, therefore, such users should take the following actions in order to be able to upload or download the files on sftp.accelya.com after this change.

Users must ensure that their SFTP client software is updated to the latest version and that they accept the new fingerprint when first connecting both to the test server as well as the production server sftp.accelya.com.

If required, further information can be obtained from IATA customer service (www.iata.org/cs).

Developments Released

TIP - Consent by Agent

Airlines will be able to give an Agent Level Consent which will be different to the generic rule applicable in the country. Those Agent Level consents will have precedence over the country level consent.

Future Developments

Commission Control Query and Self-service update

With these new options, airlines will be able to define, update and query the setups of their commission controls. This information will be also available to other related users (agents, BSP, GDS, and DPC) in BSPlink System. Agents and GDS users will have the possibility to set a Commission Control email alert to be notified in case any changes are performed by the Airline.

PBDs - Download/Upload files by Airlines

The airline user types (LOMU, LOSU, HOMU and HOSU) will be able to manage the Post Billing Disputes issued by the agents through mass upload files. They will also be able to review the modifications made on Post Billing disputes during the day through a daily mass download file that will be received in the same way as the ACM/ADM or refund mass download files.

Weblink and NDCLink files for ARC

A new process will be developed into which airlines specifically configured will be able to send US transactions in multi-country TCN and RET format files for processing at Weblink and NDCLink level. The RETs generated will be pushed to ARC system with the following naming convention: USegNDCLINK_AAA (where AAA = Airline code) and USegWEBLINK_AAA.

Card Acceptance Chart Enhancements

BSPlink will be modified to allow card acceptance and merchant agreement records to be added and terminated at the same time. All actions will be sent to the DPC, no matter if the transaction is still pending, and the status will be updated when loading the DPC response files. The result of all the actions will be always validated by the DPC.

The controls will be removed from both the online screen and the mass upload option in BSPlink.

Agent Own Cards

New options will be created in BSPlink allowing airlines to give specific consents on own cards registered by agents. The user will be able to configure a default (country) consent, as well as agent and card consents. The configured consent details, both active and deactivated, will be available through specific queries.

The corresponding email alerts will be modified to be sent daily, containing the information of new or modified TIP products and own cards, whenever the airline has a 'No' or 'Manual' consent configuration.