

# BSP/ink AIRLINE NEWS

### Welcome to the December 2013 Newsletter!

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#### **Strengthening Password Management**

Should you have further questions on the plan, please contact Customer Service in your respective regions.

Note that the next batch of implementations on 13<sup>th</sup> Jan 2014 will take place in:

AT, BO, BZ, CL, CR, CY, DO, ES, FM, FR, GT, HN, HT, JM, KY, MX, NI, PA, PE, PT, SV, TC

Developments for Release on Tuesday, 31<sup>st</sup> December 2013

Restriction on Deleting Rejected
Refund Applications

Agents will no longer be able to delete Refund Applications after rejection by the Airlines.

This will allow the Airlines to query those documents via the option "Refund Application Query– By Status".

A further option will also be included in the "Refund Application Query", which will allow the airlines to display the Refund Applications that were issued, and deleted, by the agents, before any airline action.

#### **Convert CUTP from ISO to BSPlink**

In some BSPs the decimals in BSPlink/DPC currency are not equal to ISO currency standards.

In order to solve this problem, a new BSPlink module will allow the conversion of mass upload ADM/ACM files per active airline from ISO currency to BSP/DPC currency

Airlines can decide on how to manage rounding when converting to fewer decimals through the following validation options:

- Round Down/Truncate (decimal will not be taken into account).
- Round to nearest decimal match will apply as follows:

From 0.0 to 0.4 will be rounded down, and from 0.5 it will be rounded up. As follows:

e.g. USD3 to USD2 (0.049->0.05; 0.054->0.05; 0.055->0.06)

This option will be available for all active BSPlink Airline users with no expiry date. The rounding option when rounding to fewer decimals has to be configured by each airline.

To round up to a larger number of decimals, BSPlink will add as many zeros as necessary to obtain the value of the BSPlink/DPC currency.

Once the option has been configured, and a mass upload file has been received, the Currency Type (CUTP) information will be verified and where the decimals from the file are greater or less than those configured in the BSPlink system, the functionality will apply as indicated by the airline.

#### **Change of IP Addresses \*Reminder**

This is to inform you that **between 16<sup>th</sup> Dec 2013 and 16<sup>th</sup> Jan 2014**, the BSPlink Supplier, Accelya, will change all their public IP addresses.

These are the changes which will be implemented:

- 1. The sftp.accelya.com server will have a new IP address: 185.14.24.12.
  - Users will have to update their connection scripts, if these scripts are still connecting directly to the IP address.
  - Please make the change between 16<sup>th</sup> Dec 2013 and 16<sup>th</sup> Jan 2014.
  - During this period, both IPs (current one -85.118.246.162 and new one -185.14.24.12) will be active.
  - On 16<sup>th</sup> Jan 2014, the old IP address will be deactivated. As on previous occasions, a notification will be added in the BSPlink message center.
- 2. For BSPlink a new IP address will be used: 185.14.24.11. This new IP address will be associated with the **www.bsplink.iata.org** domain.

Developments for Release Next Month (Tuesday, 28<sup>th</sup> January 2014)

Market Monitoring Report (MMR / R5060) Files

This is NOT a BSPlink enhancement, but a communication regarding these files distributed via BSPlink to many airlines in many countries from Accelya DPC/Maestro software.

For those airlines, this is to advise that the following requested enhancements will be implemented as of **mid-January 2014**:

- All the MMR family of outputs will be zipped in one package, instead of today's individual files. The file descriptor will be "mr".
- Only those files requested by the airline will be included, instead of today's empty files for those not requested.

## Miscellaneous Form of Payment Type MSCC and MSCA in Refunds

In the Refund Notice, Refund Application, Authorization and Under Investigation forms, a new section will be added to allow the user to register information for a Miscellaneous Form of Payment.

-For Miscellaneous Cash (MSCA) a check box and a text box will be added to indicate the "MSCA" Form of Payment and the amount.

-For Miscellaneous Credit (MSCC) a check box and a text box will be added to indicate the "MSCC" Form of Payment and the amount, together with the required fields for the Card Type and Credit Card Number.

When a document that contains Miscellaneous Form of Payment is auto-populated into the Refund Application or Refund Notice forms the corresponding fields will be completed.

IATA Customer Service http://www.iata.org/customer -portal/Pages/contactus.aspx