

### Reminder

- **Reminder: BSPlink Credentials**

### December Developments

- PBD Validation on TDAM/ REMT for ADMs
- Weblink process change in current validations

### Future Developments

- Delete Files and Delete Files Query options
- Payment Card Acceptance Module
- Commission Control Query and Self-service update
- Annual Accumulated option improvements

For internal contacts to BSPlink team, please open an internal Salesforce case and escalate through "Operational Management - HO" queue.

BSPlink Webpage: <https://www.bsplink.iata.org>

## Welcome to the December 2017 Newsletter!

### Airline

### **Reminder: BSPlink Credentials**

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users.

Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis.

Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



### **Developments released**

#### **PBD Validation on TDAM/ REMT for ADMs**

The Post Billing Dispute process has been updated for the ADM transaction type, so that now the maximum amount to be disputed by the agents will be the ADM total amount.

#### **Weblink process change in current validations**

The control over alpha-numeric fields in WEblink and NDCLink files has been modified to allow the following characters:

Full stop/period [.] , Slash [/] , Minus Sign [-] , Embedded blank (space) , Opening Parenthesis [( ] , Closing Parenthesis [ ) ] , Asterisk [\*] , Dollar Sign [ \$ ] and Backslash [ \ ] .

This applies for all DISH versions and TCN format files.

### **Future Developments**

#### **Delete Files and Delete Files Query options**

This new functionality will allow users to delete a file they have uploaded (already present in the user's container) as well as query the deleted files.

The two options ('Delete Files' and 'Delete Files Query') will be available for the Airline, BSP, DPC, Third Party, HOMU and MCMU users, under the 'FILES' module.

### **Payment Card Acceptance module**

A new BSPlink module called 'Card Acceptance' will be added, for the users to query and modify the acceptance of payment cards (or merchant agreements, if applicable).

### **Commission Control Query and Self-service update**

With these new options, airlines will be able to define, update and query the setup of their commission controls and the transmittal of that information to other BSPlink users (agents, BSP, GDS, DPC). Also, Agents and GDS will have a Commission Control email alert to inform them of changes made by the Airline.

### **Annual Accumulated option improvements**

Two improvements have been brought to the airline's 'Annual Accumulated' option: a date picker and financial values in graphics, helping the user to easily identify the figures and differences between domestic and international sales, as well as their own compared to that of the industry.