

### Reminder

- **Reminder: BSPlink Credentials**

### Developments Released

- **Exclude expired agents and airlines for EasyPay and FOP queries**

### Future Developments

- **BSPlink access through CS Portal campaign**
- **BSPlink - Update of agent remittance new frequency 'L-Long daily' added**
- **BSPlink - Update of agent remittance: New frequencies to be added**

## Welcome to the February 2020 Newsletter!

### Airline

### **Reminder: BSPlink Credentials**

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users. Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis. Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



### Developments Released

#### **Exclude expired agents and airlines for EasyPay and FOP queries**

Expired agents and airlines will be excluded in the EasyPay and FOP queries.

### Future Developments

#### **BSPlink access through CS Portal campaign**

An alert will be shown to the users, whenever they access BSPlink directly through the URL, encouraging the user to use the Customer Service Portal instead.

#### **BSPlink - Update of agent remittance new frequency 'L-Long daily' added**

A new frequency (L) with description 'L-Long daily' will be allowed on the agent master data input file (XXeuEARS\_yyyymmdd\_agent).

#### **BSPlink - Update of agent remittance: New frequencies to be added**

Three new frequencies V, B and L and its descriptions will be added in BSPlink:

V-Weekly  
B-Eight times per month  
L-Long daily

All frequency letters must be accepted in the agent master file loading process and propagate to the corresponding master file export.