



# **BSP***link* AIRLINE NEWS

**Welcome to the February 2013 Newsletter!**

**In this edition:**

- **BSPlink Welcome Page Update**
- **Airline ADM/ACM Reasons Enhancement**
- **Daily VMPD and RFND Synchronization in Decentralized Countries**
- **Last Date for Which DPC HOT Data is Available**
- **Waiver Code in RA Download File**



**Developments for Release on Tuesday, 26<sup>th</sup> February 2013**

## **BSPlink Welcome Page Update**

The BSPlink welcome pages will be modified. The intention is to improve the look by making the pages less crowded and reducing the number of different font sizes and formats that can sometimes overwhelm the user.

## **Airline ADM/ACM Reasons Enhancement**

The BSPlink Option "Airline ADM/ACM reasons" has been modified in order to be aligned with the "ADM/ACM Reason for Memo" option, by increasing the reasons from 5 lines x 45 characters into 20 lines x 45 characters.

## Daily VMPD and RFND Synchronization in Decentralized Countries

There are 27 de-centralized countries: **AE, AL, AT, BA, BH, CZ, EG, ES, ET, HR, HU, IT, JO, KE, KW, LB, MA, OM, PT, QA, SA, SL, SK, SY, TR, TZ and UG**. In those countries BSPLink and the DPC automatically synchronized the database information.

A particularity about those countries is that BSPLink Refunds and VMPDs are synchronized with the DPC two days after issue, when the BSPLink parameter 'Daily Browser RET' is set to 'Yes'.

This was done in order to allow time for corrections, and to ensure that there were no problems due time difference and delays in synchronization.

In order to align de-centralized countries with centralized countries, an enhancement will be made in the synchronization process, which will synchronize BSPLink Refunds and VMPD transactions with the DPC the day after issue.

## Last Date for Which DPC HOT Data is Available

The last date for HOT Data's availability is based not only in the HOT's file name but also from the latest transaction's issue date.

## Future Developments

### Waiver Code in RA Download File

Report the information of the waiver code field (entered in the RA issue online form) also in the Refund Application download file (e6 file for Airlines).

### **IATA Customer Service**

<http://www.iata.org/customer-portal/Pages/contactus.aspx>