BSP*link* AIRLINE NEWS

Welcome to the July 2012 Newsletter!

In this Edition:

- **Strengthening Password Management**
- **Resolution 850M ADM Module Alignment - 9 Months of Final Travel (or refund issuance) Date**

Developments for Release on Tuesday, 31st July 2012

* This feature will be available in BSPlink however it will be activated by IATA according to the implementation schedule which you will be communicated on separately and well in advance.

Strengthening Password Management

The following changes will be performed in the BSPlink application once this development is activated by the corresponding country BSP:

1. Users will be obligated to change their passwords after a period of **90 days** from the last modification.
   *These 90 days will also re-start every time users reset their passwords or if it is reset on their behalf by the BSP.

2. Main Users expire after **90 days** and Sub Users **30 days** of inactivity.

3. Users will **not be allowed to reuse** any of the **last four passwords** used.
   ** Passwords must have a minimum length of **8 characters**, and contain both **numeric and alphabetic characters**.*

4. BSPlink sessions will automatically end after a **15 minutes** period of inactivity. After that, users will have to re-enter login and password.

5. Creation of a new self-service "Forgotten Password?" function.

6. Align the current users' blocking criteria after a series of unsuccessful logon attempts with PCI rules, by increasing the blocking period to **30 minutes** and the number of **unsuccessful attempts to six.**

7. Access to Unmasked PAN files

   - Main users will always be able to download these outputs. However, new access permissions are required for Main Users to specify which individual Sub-Users (of any level) are authorized to download them (default=N). If not allowed, these files will simply not appear or be available for download by the Sub-Users.

"Keep away from people who belittle your ambitions. Small people always do that, but the really great make you feel that you, too, can become great." [Mark Twain]

-Outputs with unmasked PANs will be identified by file descriptor "mk" and "ea". These descriptors could be updated in the future upon IATA's request.
-'Standard' SFTP download accounts for airlines are created by their corresponding main users. Note that 'ea' and 'mk' files will be available for download through SFTP.

8. SFTP Password Management

SFTP passwords must contain both letters & numbers and have a minimal length of seven characters. A new control will be added in order to check that new users are always set with strong enough passwords.

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Resolution 850M ADM Module Alignment - 9 Months of Final Travel (or refund issuance) Date

Resolution 850m, Paragraph 3.1, states that "BSP processing of ADMs shall be allowed if issued within 9 months of the final travel date, or, in a case of an ADM related to refund, within 9 months of refund made by an agent. "

In order to align BSPlink with the resolution, the following changes will be made:

- For on line issue of ADMs, the system will check the issue date of the related document. If the related ticket or refund was issued more than 9 month previously, the following warning message will be displayed:

  "Please note that this ADM is not aligned with resolution 850m as the related document was issued more than 9 months ago."

- If the related document is not found or if the ADM was issued for more than one ticket, the following generic message will be displayed:

  "Please note that this ADM may not be aligned with resolution 850m as some of the related documents may have been issued more than 9 months ago."

- For ADMs issued using the mass loader, the system will check the "Date of Issue Refunded Document" field. If the date contained in that field is within the previous 9 months, no message will be displayed in the evaluation file; if not, the same warning messages as in the on-line issue will show in the evaluation file.

Note: In case of non-alignment with the resolution at this time, the modifications to BSPLink will display warnings only <u>and will not prevent ADM issue.</u>

IATA Customer Service
http://www.iata.org/Pages/customer-service.aspx

Contacts
Local BSP Contacts Can Be Found From
www.bsplink.iata.org – Contacts

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