

### Reminder

- **Reminder: BSPlink Credentials**

### Developments Released

- **Card Acceptance Chart Enhancements**

### Future Developments

- **Commission Control Query and Self-service update**
- **PBDs – Download/Upload by Airlines**
- **Wblink and NDCLink files for ARC**
- **TIP – Consent by Agent**
- **Card Acceptance Chart Enhancements**
- **Agent Own Cards**

## Welcome to the July 2018 Newsletter!

### Airline

### Reminder: BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users. Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis. Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



Last year we informed that certain sftp protocols would have to be removed from Accelya's servers to ensure enhanced safety and security.

The customers who used to access to sftp.accelya.com with this removed protocol will be impacted by this change, therefore, such users should take the following actions in order to be able to upload or download the files on sftp.accelya.com after this change.

Users must ensure that their SFTP client software is updated to the latest version and that they accept the new fingerprint when first connecting both to the test server as well as the production server sftp.accelya.com.

To allow users to test their systems and confirm compatibility, a test SFTP server is currently available at sftpctest.accelya.com. It is important to note that the access to this test server cannot be performed with production accounts, but generic credentials, which will be provided by IATA.

If required, further information can be obtained from IATA customer service ([www.iata.org/cs](http://www.iata.org/cs)).

For internal contacts to BSPlink team, please open an internal Salesforce case and escalate through "Operational Tools - HO" queue.

BSPlink Webpage: <https://www.bsplink.iata.org>

### Developments Released

#### Card Acceptance Chart Enhancements

The airlines will be able to add one or more Merchant Agreements for a card acceptance for which activation is still pending DPC confirmation. Also, airlines will be able to add a Merchant Agreement where just the acquirer has been changed while the same merchant agreement is still pending termination.

### Future Developments

#### Commission Control Query and Self-service update

With these new options, airlines will be able to define, update and query the setups of their commission controls and the transmittal of that information to other related users (Agents, BSP, GDS, DPC) in the BSPlink System. Also, Agents and GDS will have a Commission Control email alert in case changes are performed by the Airline.

#### PBDs - Download/Upload files by Airlines

The airline user types (LOMU, LOSU, HOMU and HOSU) will be able to manage the Post Billing Disputes issued by the agents through mass upload files. They will also be able to review the modifications made on Post Billing disputes during the day through a daily mass download file that will be received in the same way as the ACM/ADM or refund mass download files.

#### Weblink and NDCLink files for ARC

A new process will be developed into which airlines specifically configured will be able to send US transactions in multi-country TCN and RET format files for processing at Weblink and NDCLink level. The RETs generated will be pushed to the ARC system with the following naming convention: USegNDCLINK\_AAA (where AAA = Airline code) and USegWEBLINK\_AAA.

### TIP - Consent by Agent

Airlines will be able to give an Agent Level Consent which will be different to the generic rule applicable in the country. Those Agent Level consents will have precedence over the country level consent.

#### Card Acceptance Chart Enhancements

BSPlink will be modified to allow any action to be performed even if the correlated transaction is still pending. The result of all the actions will always be validated by the DPC. All actions will be sent to the DPC, no matter if the modified transaction is still pending, and the status will be updated when loading the DPC response files.

The controls will be removed both from the on-line BSPlink option and from the files that can be uploaded by the airlines

#### Agent Own Cards

New options will be created in BSPlink allowing airlines to give specific consents on own cards registered by agents. The user will be able to configure a default (country) consent, as well as agent and card consents. The configured consent details, both active and deactivated, will be available through specific queries.

The corresponding email alerts will be modified to be sent daily, containing the information of new or modified TIP products and own cards, whenever the airline has a 'No' or 'Manual' consent configuration.