BSP*link* NEWSLETTER

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Airline

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- **BSPlink Refunds functionalities**
- **ADM Auto Categorization**
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- **EasyPay Queries update**

GDS

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Future Developments
- **New Gen ISS – EasyPay & FOP files for GDS and DPC**
- **New Gen ISS – EasyPay & FOP BSPlink interface**
- **Enhancement on ADM Communications in BSPlink**
- **ADM Module for GDSs**

Welcome to the June 2017 Newsletter!

Reminder: BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users.

Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis.

Lastly, please remember that you can use the "**Forgotten Password?**" link in the BSPlink home page to reset and reinforce your credentials.

Developments Released

Enhancements to TA messaging from BSPlink

Three enhancements have been performed to the automatic e-mail alerts which are delivered to the corresponding users when TA modifications are performed. Also, an optional daily zip file with file descriptor '16' can be generated for the GDS users containing all warning validations.

The development was released on 30th May 2017.

New related document types for ADMs and ACMs

When an ADM or ACM is issued, in addition to the current document types, two new radio buttons (Exchange and EMD) will be added to the related documents section in the ADM and ACM forms.

Now, the user will be able to select four different values: Issue, Refund, Exchange and EMD.

With this new enhancement, also the Mass upload loader will be modified and within the COIN element (in IT0G record), the user will have the option to report two new values: X= Exchange and E= EMD.

Future Developments

NewGen ISS – EasyPay & FOP BSPlink Interface

New query options will be added through which the users will be able to query the allowed forms of payment for each agent and the EasyPay status for each airline.

BSPlink Refunds Functionalities

For all the applicable countries where the Easy Pay form of payment is activated, the refund-related functionalities will be adapted.

ADM Auto Categorization

The new enhancement to this development will automatically categorize all ADM raised through BSPlink and assign the best matching Primary Reason and Sub Reason according to global matching rules or airline specific matching rules.

Enhancement on ADM Communications in BSPlink

To comply with the Industry requirements new enhancements to improve the communication channel in BSPlink between Agents, Airlines and GDSs will be implemented to discourage usage of email communication outside of BSP. These changes will also improve the ADM communication tool and the visibility of the ADMs forwarded to the GDSs.

EasyPay – Queries update

For all the applicable countries where the Easy Pay form of payment is allowed in BSPlink (i.e. the BSP Basic Parameter "Easy Pay Available" is activated), all the related queries will be modified to include EasyPay as a valid Form of Payment. Also, the HOT loader process will be modified to accept EasyPay as a valid FOP.

Developments Released

Enhancements to TA messaging from BSPlink

Three enhancements have been performed to the automatic e-mail alerts which are delivered to the corresponding users when TA modifications are performed. Also, a daily zip file with file descriptor '16' will be generated for the GDS users containing all warning validations.

The development was released on 30th May 2017.

Future Developments

NewGen ISS - BSPlink interface and EasyPay & FOP files for GDS and DPC

For all the environments where the "Easy Pay Available" parameter is active, the changes in the authorized FOP for agents and the EasyPay status for airlines will be included in a file generated with the frequency and destination of the current Global TA files. A new option will be added to HOMCMU/HOMCSU users, through which the status (OPTIN/OPTOUT) of the new parameter 'Easy Pay as form of Payment' and the effective date will be configured for active airlines.

NewGen ISS – EasyPay & FOP files for GDS

For all the environments where the "Easy Pay Available" parameter is active, the changes in the authorized FOP for agents and the EasyPay status for airlines will be included in a file generated with the frequency and destination of the current Global TA files.

Enhancement on ADM Communications in BSPlink

To comply with the Industry requirements new enhancements to improve the communication channel in BSPlink between Agents, Airlines and GDSs will be implemented to discourage usage of email communication outside of BSP. These changes will also improve the ADM communication tool and the visibility of the ADMs forwarded to the GDSs.

ADM Module for GDSs

A new global query will be added to the GDSs under the ADM module within the market which GDS has nominated for the delivery of the Global Ticketing Authority file:

- ADM Policy query: Can be selected by country and or multi-countries and the result will retrieve the ADM policies sent by the Airlines. Also, the user will be able to export the result (.txt format). The 'download' and export to plain text format (.txt). option has been added within Agent's query.