



# BSPlink AIRLINE & GDS NEWS

## Welcome to the June 2016 Newsletter!

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IATA Customer Service:  
[www.iata.org/cs](http://www.iata.org/cs)

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#### GDS

- Enhancements to TA Messaging from BSPlink

Developments for Release on  
Tuesday, 28<sup>th</sup> June 2016

### Refunds Process

The lifespan of Refund Applications in the BSPlink system will be modified from 13 to 24 months.

### ACDM Mass Load Files Cancellation

Two new options will be added to Airline and Third Party BSPlink user menu, through which the users will be able to request the cancellation of the processing of an ACDM mass loaded file and query the list of such files.

### RET to HOT Transformation (WEblink)

A new service will be introduced under WEblink scope to allow to convert currently acceptable WEblink input files (i.e.: DISH RET, TCN, etc.) into the current revision of DISH HOT file.

### Future Development

#### Enhancements to TA Messaging from BSPlink

When Ticketing Authority is restored by IATA to its initial status, reinstatement messages will now include agent name in addition to IATA agent code.

When the airline removes Ticketing Authority from an agent, the email alert will display in the subject: **"Cancellation of Ticketing Authority by Airline"**.

If the Ticketing Authority is removed by an IATA user, the subject will be: **"Cancellation of Ticketing Authority by BSP"**.

### GDS

### Future Development

#### Enhancements to TA Messaging from BSPlink

When TA is removed for an agent, the email alert informing the GDS will be modified as follows:

**"Regarding <Agent Name> <Agent Code> the ticketing authority has been cancelled for the following Airlines, hence issue and refund are to be inhibited"**.

A new option called **"Ticketing Authority File Warnings"** will be added to the **"TICKETING AUTHORITY FILES REQUEST"** menu, through which the user can decide whether they want to receive a daily file with the TA warnings issued by the DPC, in the countries in which they operate.

They can choose the validation code they want to check and the number of days the error (same airline/same agent/same GDS) has to be repeated before being included in the daily file, as well as the time of the file generation, and whether the files should be sent locally (in each BSP) or as a zipped file in one specific BSP.

The name of the file will be:

**XX16GDS[User\_ID]\_YYYYMMDD\_Daily\_TA\_warnings**

**"Start by doing what's necessary, then what's possible; and suddenly you are doing the impossible." [Saint Francis]**