

BSP/ink AIRLINE NEWS

Welcome to the March 2014 Newsletter!

In this edition:

- BSPlink Password Validity
- > Send E-mail with New Credentials When HOMUs and MCMUs are Reset
- > vMPD Sunset Communication
- > ADM Policy Enhancement



BSPlink users are deactivated if they do not connect to BSPlink for the below number of days:

Main User: Deactivated after 90 days of inactivity. Sub-User: Deactivated after 30 days of inactivity.

NOTE: A deactivated user can only be reactivated by IATA BSP.

Passwords must be changed every 90 days. The BSPlink application then forces the user to change the password.



Send E-mail with New Credentials When HOMUs and MCMUs are Reset

An email is sent with credentials every time a Multi Country or HOMU user is reset. By the time the user receives the e-mail; its credentials will already be replicated in all the environments the user is active in.

vMPD Sunset Communication

The IATA e-Services project supports the travel and tourism industry in facilitating the sales and collection of ancillary services through all distribution channels – including travel agents and online airline sales - using IATA's electronic miscellaneous document (EMD) standard. EMD will become the new industry standard to replace current vMCO/vMPD document for services such as charges for ancillary services, amendment fees and refunds. Please note that vMCO is no longer accepted in IATA BSP. vMPD deadline is extended in all BSPs until June 30th, 2014.

In addition, the following BSPs will continue to accept vMPD until October 31st, 2014:

- All BSPs in Latin America including Caribbean
- Malaysia, Singapore, Australia, Japan, Korea, Hong-Kong, Chinese Taipei, India, Sri Lanka
 - Russia, Ukraine, Turkey, Italy
 - Gulf Area

For meeting the industry deadline please consult your Airline(s) and GDS partner(s) for the latest implementation plan. Should you require more information regarding the industry progress, the benefits of EMD and how this will help you to increase the revenue from the sale of ancillary services please visit http://www.iata.org/customer-portal/Pages/index.aspx

<u>ADM Policy Enhancement –</u> Transaction Issue Restriction

In Basic configuration, Airlines can now set up the link to their ADM policy hosted on their server. NOTE: This is mandatory as of 1st June 2014.

This development will have two phases. The first phase will go into production with the March release of BSPlink.

Phase 1

In Basic configuration, Basic parameters, ADM/ACM settings, ADM policy, airlines will be able to enter the link for their ADM policy, at the same time; agents will be able to query ADM policies under ADM/ACM policy query.

Phase 2

When the modifications to resolution 850m come into effect on June 1st, airlines, which have not entered a link to their ADM policy, will no longer be able to issue ADM/ACMs either on-line or via the mass loader.

IATA Customer Service:

http://www.iata.org/custom er-portal/Pages/index.aspx