



BSP*link* AIRLINE NEWS

Welcome to the March 2013 Newsletter!

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**Developments for Release
on Tuesday, 26th March 2013**

Strengthening Password Management

Further to the **July 2012 newsletter**, this is to give you notice that in order to align with Payment Card Industry (PCI) requirements, the BSPlink password management policy will be strengthened and sections of the BSPlink application will be secured.

As part of this exercise, IATA has already begun to identify all outputs sent to BSPlink with unmasked Primary Account Numbers (PAN).

Outputs with unmasked PANs are now identified by the file descriptors "mk" and access to those files will be restricted once the new password policy has been implemented.

File descriptors are part of the BSPlink file naming convention and are used to identify the file type. Files are named in the following manner: [BSP ISO][file Descriptor][airline code + CD]_[process date]_[free text]

The dates for implementation of the new password policy will be communicated to the user community in the next few weeks.

HOMU – sFTP Download

Head Office Main Users (HOMU) now have access, via their 'Download SFTP' accounts, to files with the following file descriptors: 'eh' - ADM/ACM on-line issues and modifications, 'e6' - daily refund file, and 'e8' – Refund error/results file.

HOMU

Head Office Main Users (HOMU) can now download a text file listing all their sub users through the Sub Users Query.

Refund Application Upload File - Accented Characters

In the Refund Application upload file (file descriptor 'e9') the allowable characters are Ç, ü, é, â, ä, à, å, ç, ê, ë, è, ì, î, ï, Å, Ä, É, æ, Æ, ô, ö, ò, û, ù, Ö, Ü, £, ¥, á, í, ó, ú, ñ, Ñ, ^a, ^o, ç, j, ß, Ø, ±, as well as Portuguese characters (ã, Ã, õ, Õ, Ô, Ó, ~), and the EURO symbol (€). This corresponds to the American Standard Code for Information Interchange (ASCII) characters from 32 to 126, 128 to 151, 153 to 157, 159 to 165 and 225. Furthermore, the at sign (@) will be permitted in the ADM/ACM Information Record ITOH.RMIN, for ADM/ACMs issued via the mass upload facility (file descriptor 'ec') and in the Refund Application upload file (file descriptor 'e9').

ACM/ADM - Auto Population

ADM/ACMs can be auto-populated from the "Document Enquiry" option when the ticket is a Net Remit document and regardless of the BSPlink setting of the "Include SPAM in Commission?" parameter.

Sales Summary & Agency Channel Analysis

The drop down menus for Sales Summary and Agency Channel Analysis, in the STATISTICS/BILLING option have been improved by making them dynamic; once a user selects a month, the system will automatically show the available periods.

IATA e-Services

The IATA e-Services project supports the airline travel industry by helping to increase airline revenue by selling more services through more channels: combination of traditional channels (GDS/Travel Agents) and new channels (Web/Mobile phone). In addition, airlines will be able to track and attribute revenue faster/more accurately with less effort for back office processing.

EMD will become the new industry standard to replace current vMCO/vMPD document for services such as charges for ancillary services, amendment fees and refunds.

By 1st January, 2014 vMCO/vMPD will no longer be processed in IATA BSPs.

For meeting the industry deadline please work closely with your IT/GDS partner(s) as well as informing your travel agents on your latest EMD development. For more information please visit www.iata.org/e-services

The e-Services factsheet is also available for download in BSPlink [here](#).

Future Developments

Rejected Documents

Non Maestro DPCs will be allowed to send to BSPlink the rejected documents information, and users will be allowed to query that information through the application itself.

IATA Customer Service
<http://www.iata.org/customer-portal/Pages/contactus.aspx>