BSP*link* AIRLINE & GDS NEWS

Welcome to the March 2016 Newsletter!

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Airlines and GDS

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IATA Customer Service:
www.iata.org/cs

GDS

Developments for Release on Tuesday, 29th March 2016

Cancel the Copy of the GDS TA Files

The BSP*link* option "**TICKETING AUTHORITY FILES REQUEST - Global TA Files**", will be enhanced to allow the user to cancel the request of receiving a copy of the TA files, in a selected environment.

Developments for Release on Tuesday, 29th March 2016

VAT Number in 'Agents' Query Results

The BSP*link* query option "**TRAVEL AGENTS – Agents**", available to Enhanced airline users, will be modified to show the agent's 'VAT Number'. The 'VAT Number' will also be available in the download file.

Future Developments

Refunds Process

The lifespan of Refund Applications in the BSP*link* system will be modified from 13 to 24 months.

"Management is about arranging and telling. Leadership is about nurturing and enhancing." *[Tom Peters]*