



BSPlink AIRLINE NEWS

Welcome to the May 2012 Newsletter!

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Developments for Release on Tuesday, 29th May 2012

Printing ADM/ACM Forms

In order that ADM/ACM documents can always be printed on a single page, the following fields will be reduced or aligned:

1. Airline telephone and airline fax fields will merge into "Tel / Fax"
2. Airline address fields will merge (i.e. Address 1 and Address 2 will become one)
3. Agent address fields will merge (i.e. Address 1, Address 2, Address 3 and Address 4 will become one)
4. The field "ADM to be included in Billing Period" will be renamed as "ADM Billing Period"
5. The field "TICKET DATE OF ISSUE" will be shown in lower-case
6. The field "PASSENGER" will be shown in lower-case
7. The field "Agent Email/Contact details for Dispute correspondence" will be renamed as "Agent Email/Contact for Dispute correspondence"

BSPlink User Interface Improvements

In order to revamp the user interface, BSPlink has been recently modified by adding the Message Centre and RSS to the homepage.

We are now taking this a step further by modifying the **menu display** and by adding **dynamic filters** in the Files-Download menu.

The menu display has been changed to facilitate menu navigation by sliding, minimizing and maximizing content as the user moves around the menus.

The idea is to save space and at the same time still show all information.

Files download has been modified by adding dynamic filters which may be used to filter through the file listings, by typing in the input fields at the top of the columns. Users can use a combination of these filters if they wish to display files that meet specific criteria.

These dynamic filters are now available in: Files Download, Download Communications, Eliminated Files, ADM/ACM Files, Group Files and Files by File Type.

Future Developments

ADM Module Alignment

With Resolution 850M – Part 3

The system will control the processing of ADMs if issued within 9 months of the final travel date.

In case of an ADM related to a refund, within 9 months of refund made by the Agent.



ADM Module Alignment

With Resolution 850M - Part 1 & 2

In order to continue the alignment of BSPlink with Resolution 850M, the Contact Information Record (ITOI) in the ADM/ACM mass upload files will be mandatory as of **October 1st 2012**. From that date onwards all transactions with missing contact information in the ACNA (Airline Contact Name), ACPH (Airline Phone/Fax Number) and ACEM (Airline E-Mail Address) fields will be rejected.

The BSP and Regional network will be contacting those airlines and 3rd parties, who are not including this ITOI record in their upload files, to ensure that they take the required action.

Further information can be found in the **ADM/ACM Interface File Layout Specifications 2.0.50** which are available in the Download Centre of the BSPlink site at:

<https://www.bsplink.iata.org>

IATA Customer Service

<http://www.iata.org/Pages/customer-service.aspx>

Contacts

Local BSP Contacts Can Be Found From

www.bsplink.iata.org – Contacts