



BSPlink AIRLINE & GDS NEWS

Welcome to the May 2015 Newsletter!

In this edition:

- **BSPlink** Integration with IATA's Customer Portal
- FCMI on Related Document for ADMs
- Enhancements to the Post Billing Dispute Process

GDS

- TA DEL Files for TA Synchronization

Future Developments

BSPlink Integration with IATA's Customer Portal

Preparation phase: the *BSPlink* application will be modified to permit the collection of users' email addresses which will be used at a later stage by IATA's Portal Team to create Portal Users. To this end, *BSPlink* users will be asked to provide and validate an email address upon logging into *BSPlink*. This email will be stored and linked to that particular *BSPlink* user.

Fare Calculation Mode Indicator (FCMI) on Related Document for ADMs

When a related document is available in *BSPlink*, the *BSPlink* application will auto-populate the corresponding FCMI field for those related documents in the ADM. If one or more related documents do not exist in *BSPlink* or are no longer available, the corresponding FCMI will be reported as blank.

IATA Customer Service:
www.iata.org/cs

Enhancements to the Post Billing Dispute Process

New statuses will be introduced in *BSPlink* to show the situation of an ADM in regards to the post-billing dispute process.

- The airline users will not be able to action any ADM which has been post-billing disputed unless the PBD has been cancelled by the agent.
- The query will be enhanced to show the total amount (by currency) of the post-billing disputed documents.
- A new parameter will be added to the airline's Basic Configuration, which will permit the inclusion of PBD as APBD in the 'eh' download file.

GDS Corner



Development in production

TA DEL Files for TA Synchronization

A new option has been added to the GDS menu in *BSPlink*, through which the user can request a "Delete File for Non-TA records" in TXT or XML format, with information of the country in which the user is logged in. The file will be generated after the scheduled Global TA File and delivered to the GDS's *BSPlink* container.

"Circles of influence vs Circles of power. Just as managers have subordinates and leaders have followers, managers create circles of power while leaders create circles of influence. The quickest way to figure out which of the two you're doing is to count the number of people outside your reporting hierarchy who come to you for advice. The more that do, the more likely it is that you are perceived to be a leader." HBR