BSP*link* AIRLINE & GDS NEWS

Welcome to the May 2016 Newsletter!

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Developments for Release on Tuesday, 28th June 2016

Refunds Process

The lifespan of Refund Applications in the BSP*link* system will be modified from 13 to 24 months.

ACDM Mass Load Files Cancelation

Two new options will be added to Airline and Third Party BSP*link* user menu, through which they will be able to request the cancelation of an ACDM mass load file's processing and query the list of such unprocessed files.

RET to HOT Transformation (WEBlink)

A new service will be introduced under WEBlink scope to allow to convert currently acceptable WEBlink input files (i.e.: DISH RET, TCN, etc.) into the current revision of DISH HOT file.

IATA Customer Service:
www.iata.org/cs

Enhancements to TA Messaging from BSP*link*

When an agent is reinstated and Ticketing Authority is automatically authorized, the email alert will now contain the agent name.

When the airline removes Ticketing Authority from an agent, the email alert will display in the subject: "**Cancellation of Ticketing Authority by Airline**".

If the Ticketing Authority is removed by an IATA user, the subject will be: "**Cancellation of Ticketing Authority by BSP**".

GDS
Future Development

Enhancements to TA Messaging from BSP*link*

When TA is removed for an agent, the email alert informing the GDS will be modified as follows:

"**Regarding <Agent Name> <Agent Code> the ticketing authority has been cancelled for the following Airlines, hence issue and refund are to be inhibited**".

A new option called "**Ticketing Authority File Warnings**" will be added to the "**TICKETING AUTHORITY FILES REQUEST**" menu, through which the user can decide whether they want to receive a daily file with the TA warnings issued by the DPC, in the countries in which they operate.

They can choose the validation code they want to check and the number of days the error (same airline/same agent/same GDS) has to be repeated before being included in the daily file, as well as the time of the file generation, and whether the files should be sent locally (in each BSP) or as a zipped file in one specific BSP.

The name of the file will be:
XX16GDS[User_ID]_YYYYMMDD_Daily_TA_warnings

"To effectively communicate, we must realize that we are all different in the way we perceive the world and use this understanding as a guide to our communication with others." *[Tony Robbins]*