

Reminder

- **Reminder: BSPlink Credentials**

Welcome to the November 2018 Newsletter!

Airline

Developments Released

- **Agent Own Cards**
- **Card Acceptance Chart Enhancements**

Future Developments

- **Commission Control Query and Self-service update**
- **PBDs – Download/Upload by Airlines**

Reminder: BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users. Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis. Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



Developments Released

Agent Own Cards

New options were created in BSPlink allowing airlines to give specific consents on own cards registered by agents. The user is able to configure a default (country) consent, as well as agent and card consents. Email alerts were modified to be sent daily, containing the information of new or modified TIP products and own cards, whenever the airline has a 'No' or 'Manual' consent configuration.

Card Acceptance Chart Enhancements

BSPlink was modified to allow any action to be performed even if the correlated transaction is still pending. The result of all the actions is validated by the DPC. Then, all actions are sent to the DPC, no matter if the modified transaction is still pending, and the status will be updated when loading the DPC response files.

The controls will be removed both from the on-line BSPlink option and from the loader of the files that can be uploaded by the airlines.

Future Developments

Commission Control Query and Self-service update

With these new options, airlines will be able to define, update and query the setups of their commission controls and the transmittal of that information to other related users (agents, BSP, GDS, DPC) in BSPlink System. Also, Agents and GDS will have a Commission Control email alert in case changes are performed by the Airline.

For internal contacts to BSPlink team, please open an internal Salesforce case and escalate through "Operational Tools - HO" queue.

BSPlink Webpage: <https://www.bsplink.iata.org>

PBDs - Download/Upload files by Airlines

The airline users (LOMU, LOSU, HOMU and HOSU) will be able to manage the Post Billing Disputes issued by the agents through mass upload files. They will also be able to review the modifications made on Post Billing disputes during the day through a daily mass download file that will be received in the same way as the ACM/ADM or refund mass download files.