

Reminder

- **Reminder: BSPlink Credentials**

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- **Weblink and NDCLink files for ARC**

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For internal contacts to BSPlink team, please open an internal SalesForce case and escalate through “Operational Tools - HO” queue.

BSPlink Webpage: <https://www.bsplink.iata.org>

Welcome to the October 2018 Newsletter!

Airline

Reminder: BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users. Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis. Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



Developments Released

Weblink and NDCLink files for ARC

A new process has been developed into which airlines specifically configured are able to send US transactions in multi-country TCN and RET format files for processing at Weblink and NDCLink level.

Future Developments

Commission Control Query and Self-service update

With these new options, airlines will be able to define, update and query the setups of their commission controls. This information will be also available to other related users (agents, BSP, GDS, and DPC) in BSPlink System. Agents and GDS users will have the possibility to set a Commission Control email alert to be notified in case any changes are performed by the Airline.

PBDs - Download/Upload files by Airlines

The airline user types (LOMU, LOSU, HOMU and HOSU) will be able to manage the Post Billing Disputes issued by the agents through mass upload files. They will also be able to review the modifications made on Post Billing disputes during the day through a daily mass download file that will be received in the same way as the ACM/ADM or refund mass download files.

Card Acceptance Chart Enhancements

BSPlink will be modified to allow any action to be performed even if the correlated transaction is still pending. The result of all the actions will always be validated by the DPC. Then, all actions will be sent to the DPC, no matter if the modified transaction is still pending, and the status will be updated when loading the DPC response files.

The controls will be removed both from the on-line BSPlink option and from the loader of the files that can be uploaded by the airlines.

Agent Own Cards

New options will be created in BSPlink allowing airlines to give specific consents on own cards registered by agents. The user will be able to configure a default (country) consent, as well as agent and card consents. Email alerts will be modified to be sent daily, containing the information of new or modified TIP products and own cards, whenever the airline has a 'No' or 'Manual' consent configuration.