BSP*link* NEWSLETTER

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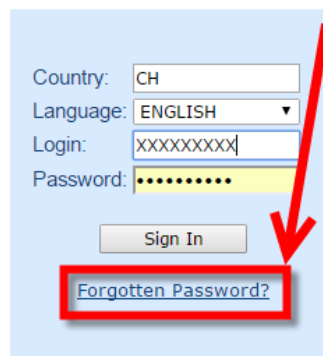
Welcome to the September 2017 Newsletter!

Airline

Reminder: BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users.
Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis.
Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.

Developments released

ADM Auto Categorization

The enhancement to this development automatically categorizes all ADMs raised through BSPlink and assigns the best matching Primary Reason and Sub Reason according to global matching rules or airline specific matching rules. The new option allows HOMCMU/HOMCSU and HOMU/LOMU users to update their ADM reasons. They can mass-upload their own Rules files (with file descriptor 'ex'). The evaluation files (with file descriptor 'ey') can be accessed by HOMCMU/HOMCSU and LOMU users under 'FILES - Download'. Note that when an ex file is uploaded by a HOMU the corresponding evaluation file is sent to the LOMU user in the country indicated in the file.

When an ADM or ACM is issued, in addition to the current document types, two new radio buttons (Exchange and EMD) will be added to the related documents section in the ADM and ACM forms.
Now, the user will be able to select four different values: Issue, Refund, Exchange and EMD. Also, with this new enhancement, the Mass download file (with file descriptor 'eh') was modified to report the two new values in the COIN element from the IT0G record: X= Exchange and E= EMD.

For more information, please visit www.iata.org/cs

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Future Developments

Delete Files and Delete Files Query options

These new functionalities will allow users to delete (uploaded) files and to query the amended files. The two options 'Delete Files' and 'Delete Files Query' will be are available for users: Airline, BSP, DPC, Third Party, HOMU and MCMU under the 'FILES' module.

Payment Card Acceptance module

A new module called 'Card Acceptance' to query and modify the acceptance of payment cards (or merchant agreements if applicable) in BSPlink will be added for the users.