BSPlink AGENT NEWS

Welcome to the March 2012 Newsletter!

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Tax/Fee/Charge (TFC) Code Administration. Alpha/Alpha Code Exhaustion. Change to Alphanumeric coding – Advise for Agents

Agents are advised that currently there remain only 28 generic alpha codes which can be allocated for new ticketable taxes, fees and charges.

Once these codes have expired the IATA Ticket Tax Box Service (TTBS) which is responsible for administering these codes will commence the assignment of Alphanumeric coding.

As a result, the IATA Passenger Services Conference in October 2011 passed a resolution requiring that all pricing, ticketing and other systems should be ready to receive alphanumeric tax, fee charge codes (e.g. A1, B2, etc.) in the ticket tax box area of electronic tickets no later than 30 June 2012.

Whilst it is not anticipated that alphanumeric codes will be allocated immediately from 1 July 2012, there may be impact on agency systems and TTBS will not be in a position to wait until all systems have been checked.

Accordingly TTBS is recommending that all travel agents ensure their systems are checked to ensure no conflicts exists once the allocation of alphanumeric coding commences and that they are ready to receive alphanumeric TFC codes no later than 30 June 2012.

Should you have any queries please do not hesitate to contact your local customer support team:

http://www.iata.org/Pages/customer-service.aspx

Developments for Release on Tuesday, 27th March 2012

User Email Validations

This development will add the following validations to emails registered by users in their profile:

a) Basic syntax check:

- each email address must include a local part + "@" + domain part
- local part must contain only uppercase & lowercase letters, digits, or characters .!#$%&'*+-/=?^_`{|}~
- local part must not contain the point "." in the first or last position, nor more than once consecutively.
- domain part must contain only uppercase & lowercase letters, digits, or characters .-
- domain part must not contain the point "." or dash "-" in the first or last position, nor more than once consecutively.

b) Upon registration or modification, users will be required to enter the email address twice in order to check that both are equal.

Important Additional Notes

BSP*link* Web Certificate Renewal

Web certificates are used to ensure secure transactions between web servers and browsers. A third party Certificate Authority is used to identify one end or both ends of the transactions.

Web certificates have to be renewed periodically and the web certificate for BSPlink has been renewed. Although this should be transparent to almost all users, it is possible that some users notice that the certificate has changed (depending on special configuration that the user might have).

If you have any queries regarding this, please contact **Customer Services** at the link below.

Contacts

Local BSP contacts can be found from www.bsplink.iata.org – Contacts

IATA Customer Services
http://www.iata.org/Pages/customer-service.aspx