BSP*link* AGENT NEWS

Welcome to the November 2011 Newsletter!

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Queries by billing periods

This substantial improvement allows users to select more than one billing period within a month at a time when querying information on their sales, transactions, statistics, and other general query options.

Coupons for related documents on refunds

Until the release of this development in production, Refunds had to be issued with at least one coupon for each of the documents being refunded. Now, only one coupon has to be indicated, which can be either the main document or any of the related documents.

Developments for release on Tuesday 27th December

BSP*link* login and welcome page revamp

The display of the information in the BSP*link* login page will be made clearer. Newsletters, Developments and the contents of the "BSP*link* Message Centre" will be accessible through RSS (Really Simple Syndication) feeds.

Developments confirmed for future release

BSP*link* transactions documents in soft copy

For their records, users can currently only print documents issued/modified via BSP*link* (AC/DMs, MAN Debit/Credit, AC/DM requests, AC/DNTs, SPC/DRs, VMPDs, RAs, and RNs).
This development will enable users to download these documents to a PDF format, which offers them the possibility to keep records in soft copy.
For this, a function called "Download to PDF" will be made available in all relevant screens.

Login and users information: increased security requirements

For audit and security reasons, the following security and information elements will be enforced:

1. Login:

Each user's and sub user's login will have to contain at least 6 characters.

Upon release of this development, users who do not have 6 characters' login will be prompted to align their credentials with this new requirement in order to be able to access BSP*link*.

The "change login and password" options will also be modified in order to only accept logins with at least 6 characters.

2. User's information:

In BSP – users administration function, this development will put in place a control to ensure the following fields are populated for all users (existing or new users): Organisation, Address, Postal Code, Telephone, Responsible, Country, E-mail.

Upon release of this development, users for which any of these fields is not populated will not be able to access BSP*link* until they have entered the missing information in the corresponding fields, as displayed on the login screen.

Six months after they have logged in for the first time since the release of this development, users will be requested to validate their user's information in the above listed fields. This requirement will occur every six months.

More details (including screenshots) on this will be provided in the December Newsletter.

Contacts

IATA Customer Services
www.iata.org/customer-portal/Pages/ContactUs.aspx