

Reminder

- Reminder: BSPlink Credentials

Developments Released

- Rejected document query enhancements
- TA deactivation request for inactive agent

Welcome to the July & August 2019

GDS

Reminder: BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users.

Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis.

Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



Developments Released

Rejected document query enhancements

An enhanced functionality has been added to the BSPlink's Rejected Documents query when loading Rejected Master Table from iBSP and Maestro in order to display and filter correctly the rejections with values R (Rejected) and W(Warning).

Future Developments

TA deactivation request for inactive agent

When a deactivation request is received for an agent whose BSPlink user is non-active the system will remove all Ticketing Authority for this agent and inform all the involved parties.

For internal contacts to BSPlink team, please open an internal Salesforce case and escalate through "Operational Tools - HO" queue.

BSPlink Webpage: <https://www.bsplink.iata.org>