

### Reminder

- **Reminder: BSPlink Credentials**

## Welcome to the December 2018 Newsletter!

Agent

### Developments Released


- **Commission Control Query and Self-service update**
- **Agent Own Cards**

### Future Developments

- **NFE Self-learning Monitoring Tool**

### **Reminder: BSPlink Credentials**

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users. Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis. Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



### Developments released

#### **Commission Control Query and Self-service update**

With these new options, airlines will be able to define, update and query the setups of their commission controls and the transmittal of that information to other related users (agents, BSP, GDS, DPC) in BSPlink System. Also, Agents and GDS will have a Commission Control email alert in case changes are performed by the Airline.

#### **Agent Own Cards**

- A daily email will be generated at the end of the day including only all the ADD and DELETE actions from VAN products.
- A daily email will be generated at the end of the day including all the ADD and DELETE actions from the previous day grouped by user
- A daily email will be generated including those active cards, which have three months left to overcome their expiration date and all the cards that have been expired because their expiration date has been exceeded.

### Future Developments

#### **NFE Self-learning Monitoring Tool**

BSPlink will display a series of pop-up messages to all BSPlink users when they connect in order to inform them about the upcoming new front-end.

For internal contacts to BSPlink team, please open an internal Salesforce case and escalate through "Operational Tools - HO" queue.

BSPlink Webpage: <https://www.bsplink.iata.org>