

Reminder

- **Reminder: BSPlink Credentials**

Welcome to the December 2019 Newsletter!

Agent

Developments Released

- File descriptor for agents
- PBD: 7 days extension start date

Future Developments

- BSPlink access through CS Portal campaign
- Exclude expired agents and airlines for EasyPay and FOP queries

Reminder: BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users.

Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis.

Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



Developments Released

File descriptor for agents

The option "File Descriptors" has been added for agent users and agent group users. Through this option the agent and agent group users are able to allow their sub-users to download the files identified by file descriptor "mk".

PBD: 7 days extension start date

It is now possible to define, per BSP, the days before the "Maximum Post Billing Dispute Resolution Period (days)" from which the Post Billing Dispute will be postponed.

Future Developments

BSPlink access through CS Portal campaign

An alert will be shown to the users, whenever they access BSPlink directly through the URL, encouraging the user to use the Customer Service Portal instead.

Exclude expired agents and airlines for EasyPay and FOP queries

Expired agents and airlines will be excluded in the EasyPay and FOP queries.

BSPlink Webpage: <https://www.bsplink.iata.org>