

Reminder

- Reminder: BSPlink Credentials

Future Developments

- BSPlink access through CS Portal campaign
- Exclude expired agents and airlines for EasyPay and FOP queries

Welcome to the January 2020 Newsletter!

Agent

Reminder: BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users.

Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis.

Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



Future Developments

BSPlink access through CS Portal campaign

An alert will be shown to the users, whenever they access BSPlink directly through the URL, encouraging the user to use the Customer Service Portal instead.

Exclude expired agents and airlines for EasyPay and FOP queries

Expired agents and airlines will be excluded in the EasyPay and FOP queries.